

**RE: Ambulance Service Fees Non-MSP Beneficiary Rate for Employers**

When a worker is injured in the place of employment and BC Emergency Health Services (BCEHS) are required, the employer is responsible for these fees. In circumstances where it is demonstrated that the injury was non-work related, these fees may be cancelled and reissued to the patient. If this is a non-work related injury, please contact our office by email at [billing@bcehs.ca](mailto:billing@bcehs.ca) or by phone (toll free in North America) 1-800-665-7199 or 250-356-0052. Our office hours are Monday to Friday, 9:00AM to 4:00PM (Pacific Time) excluding statutory holidays.

The following is an explanation regarding ambulance service fees where an employer is responsible for transportation of an injured employee.

The Medical Services Plan does not cover ambulance service costs. Ambulance transport is not an insured benefit under the *Canada Health Act*.

*The Workers' Compensation Act, Section 21 (3) states, in part, that: "Every employer must, at the employer's own expense, furnish to a worker injured in the employer's employment, when necessary, immediate conveyance and transportation to a hospital, physician or qualified practitioner for initial treatment."*

The employer may elect to provide their own transportation, as approved by the Workers' Compensation Board, or use BCEHS. Due to the cost of operating emergency transport vehicles and the immediate availability of BCEHS, most employers elect to use BCEHS.

When an injured employee is transported by BCEHS, the following non-MSP beneficiary fees apply:

- Ground Call \$530
- Helicopter \$2,746/hr
- Fixed Wing \$7/statute mile (\$4.34/kilometer)
- Response fee if an ambulance is called to a place of employment but transportation is not required or is refused \$50

Thank you,

BC Emergency Health Services