

RE: Ambulance Service Fees Non-MSP Beneficiary Rate for Employers

When a worker is injured in the place of employment and BC Emergency Health Services (BCEHS) is required, the employer is responsible for these ambulance fees. Should you have any questions please contact our office by email at billing@bcehs.ca or by phone (toll free in North America) 1-800-665-7199 or 250-356-0052. Our office hours are Monday to Friday, 9:00AM to 4:00PM (Pacific Time) excluding statutory holidays.

The following is an explanation regarding ambulance service fees where an employer is responsible for transportation of an injured employee.

The Medical Services Plan does not cover ambulance service costs. Ambulance transport is not an insured benefit under the *Canada Health Act*.

The Workers' Compensation Act, Part 4 - Compensation to Injured Workers and Their Dependants, Division 4 - Vocational Rehabilitation, Health Care and Other Assistance, Section 159 (2) Employer authority and obligations in relation to health care states, in part, that: "If a worker is injured in the course of employment, the worker's employer must, at the employer's own expense, provide the injured worker, when necessary, with immediate conveyance and transportation to a hospital, physician or qualified practitioner for initial treatment."

The employer may elect to provide their own transportation, as approved by the Workers' Compensation Board, or use BCEHS. Due to the cost of operating emergency transport vehicles and the immediate availability of BCEHS, most employers elect to use BCEHS.

When an injured employee is transported by BCEHS, the following non-MSP beneficiary fees apply:

	Effective April 1, 2020	Up to March 31, 2020
Ground Call	\$848.00	\$530.00
Helicopter	\$4,394.00/hr	\$2,746.00/hr
Fixed Wing	\$11.00/statute mile (\$6.94/kilometer)	\$7.00/statute mile (\$4.34/kilometer)
Response fee called to place of employment, but transportation is not required or is refused.	\$50.00	\$50.00

Thank you,

BC Emergency Health Services