

Pre Hospital Event Call Volumes in BC Communities

BC Emergency Health Services tracks every medical emergency event created using our dispatch system (MPDS). We refer to them as “event call volumes.” However, each response may represent several 9-1-1 calls for an event. The call volumes reflect pre-hospital demand for medical emergency services.

	Pre-Hospital (MPDS) Events									
Province	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Total	496,604	517,301	520,103	530,801	524,870	554,639	546,007	586,622	607,716	621,373

	Pre-Hospital (MPDS) Events									
Top Communities	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
100 Mile House	540	433	458	450	578	700	637	612	604	716
Abbotsford	15,739	16,329	16,668	17,331	17,344	19,195	18,963	19,977	20,331	20,906
Agassiz	1,116	1,044	1,138	1,189	1,036	1,247	1,255	1,332	1,381	1,366
Armstrong	732	687	672	725	668	692	820	737	829	829
Ashcroft	332	321	309	332	301	324	344	372	484	511
Barriere	299	287	308	316	264	325	328	354	436	375
Big White	267	254	252	231	207	179	287	278	275	334
Black Creek	184	176	176	202	199	238	216	226	227	283
Blind Bay	165	189	198	191	215	304	273	276	289	312
Bowen Island	342	360	293	340	345	339	371	349	401	422
Bowser	137	224	182	203	210	202	213	216	275	256
Burnaby	18,991	18,922	18,706	18,864	17,820	17,362	17,470	17,995	18,908	19,834
Burns Lake	523	523	586	625	686	716	751	717	789	897
Cache Creek	193	178	213	217	237	240	233	193	208	219
Campbell River	4,890	4,814	4,683	4,878	5,108	5,451	6,183	6,756	7,579	6,674
Castlegar	926	1,075	1,050	1,041	1,006	1,135	1,154	1,070	1,086	1,128
Central Saanich	1,652	1,716	1,667	1,830	1,817	1,893	1,869	2,146	2,226	2,266
Chase	546	699	775	620	519	477	424	484	515	503
Chemainus	619	670	637	670	717	837	845	772	880	971
Chetwynd	253	249	226	259	247	274	326	350	281	307
Chilliwack	11,754	12,573	12,688	12,877	13,185	14,477	13,234	14,787	15,624	16,305
Chilliwack River Valley	190	142	205	179	251	227	185	211	240	285
Clearwater	132	198	188	218	234	261	278	227	266	266
Cobble Hill	664	645	697	715	738	961	754	686	813	872
Coldstream	671	735	730	798	764	820	794	715	745	789
Colwood	1,209	1,311	1,312	1,376	1,409	1,475	1,752	1,804	1,882	1,919
Comox	1,412	1,508	1,606	1,732	1,589	1,670	1,625	1,719	1,791	1,967
Coquitlam	8,876	9,274	9,231	9,295	9,361	9,908	9,376	9,573	10,367	10,251
Courtenay	3,972	4,277	4,107	4,119	4,401	5,274	5,196	6,301	6,434	6,182
Cowichan Bay	183	201	195	183	210	239	231	237	257	270
Cranbrook	2,486	2,575	2,854	2,726	2,804	3,161	3,294	3,811	4,164	3,852
Creston	765	943	793	803	849	1,070	1,170	1,018	1,241	1,136
Crofton	235	241	256	250	276	268	299	288	251	290
Cultus Lake	215	253	200	208	221	266	239	295	276	240
Cumberland	304	310	347	333	340	328	311	351	388	368
Dawson Creek	1,175	1,236	1,267	1,466	1,409	1,690	1,883	2,139	2,096	2,182
Delta	8,092	8,070	8,776	8,667	8,584	8,241	7,982	8,274	8,690	8,870

	Pre-Hospital (MPDS) Events									
Top Communities	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Duncan	5,038	5,695	5,844	6,168	6,178	6,605	6,836	7,683	8,795	8,431
Enderby	690	733	760	827	811	880	904	875	905	932
Esquimalt	2,452	2,355	2,201	2,224	2,008	2,072	1,970	2,024	2,117	2,286
Fanny Bay	215	269	207	269	258	338	256	318	286	355
Fernie	383	354	376	346	343	373	390	395	473	436
Fort Nelson	195	237	230	279	337	422	543	591	708	629
Fort St James	413	440	403	443	557	597	645	704	732	700
Fort St John	2,133	1,953	2,184	2,267	2,303	2,285	2,212	2,900	2,640	2,497
Fraser Lake	155	186	201	152	163	202	254	208	199	187
Fruitvale	298	308	275	312	377	399	375	365	409	476
Gabriola Island	514	578	627	659	656	723	765	778	822	815
Galiano Island	186	166	181	170	166	191	196	187	258	332
Gibsons	1,212	1,311	1,370	1,430	1,407	1,414	1,522	1,693	1,827	1,764
Gitanmaax	170	170	164	208	153	187	216	224	229	251
Golden	515	454	470	470	457	534	530	484	462	543
Grand Forks	790	853	842	795	797	974	949	952	981	1,100
Harrison Hot Springs	181	201	233	261	277	292	285	234	275	311
Hope	1,242	1,415	1,311	1,415	1,555	1,813	1,631	1,460	1,491	1,613
Houston	317	335	421	415	463	563	526	504	591	517
Invermere	309	387	432	353	310	344	416	358	406	329
Kamloops	13,014	13,037	13,235	13,985	13,664	15,252	16,048	17,072	17,077	16,483
Kamloops First Nation No 1	279	314	380	235	483	438	501	539	614	627
Kelowna	19,000	19,847	19,752	19,859	20,012	23,540	23,566	24,935	25,539	24,507
Keremeos	454	541	533	552	555	598	666	640	648	618
Kimberley	1,016	939	839	911	958	921	906	956	1,054	1,072
Kitimat	563	705	820	890	953	971	1,051	1,055	1,109	932
Ladysmith	1,322	1,375	1,438	1,451	1,452	1,583	1,528	1,638	1,617	1,698
Lake Country	1,128	1,132	1,031	1,078	1,184	1,267	1,177	1,320	1,400	1,304
Lake Cowichan	521	489	520	481	533	497	522	654	640	632
Langford	3,118	3,277	3,479	3,776	3,923	4,423	4,501	4,897	4,859	5,014
Langley	14,174	14,565	14,574	15,069	15,242	15,511	14,836	15,389	16,543	17,906
Lantzville	304	389	335	395	411	364	404	342	432	380
Lillooet	423	428	357	375	404	468	439	451	592	688
Logan Lake	260	238	224	254	319	324	291	324	308	311
Lumby	404	439	465	483	458	472	458	427	440	484
Mackenzie	175	171	173	190	198	266	279	278	298	247
Madeira Park	174	210	209	275	215	221	207	218	215	207
Maple Ridge	8,026	8,500	8,471	8,522	8,660	9,469	8,921	9,866	10,087	10,381
Masset	193	243	247	266	309	233	322	372	408	401
Merritt	1,510	1,530	1,555	1,486	1,460	1,552	1,470	1,650	1,846	2,003
Metchosin	303	335	308	352	353	353	330	442	420	456
Mill Bay	384	467	431	436	396	464	468	460	470	506
Mission	4,015	4,373	4,426	4,548	4,583	5,051	4,863	5,288	5,488	6,011
Mount Currie	196	258	300	314	322	297	266	299	386	406
Nakusp	134	182	190	219	245	234	178	183	247	221
Nanaimo	14,510	15,469	15,229	15,663	15,358	17,028	17,117	20,158	19,662	19,639
Nanoose Bay	475	452	535	590	522	579	527	574	664	672
Nelson	1,351	1,501	1,331	1,388	1,285	1,305	1,502	1,742	1,977	1,943
New Westminster	7,666	7,616	7,511	7,640	7,354	8,084	7,624	8,171	8,317	9,179

	Pre-Hospital (MPDS) Events									
Top Communities	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
North Pender Island	282	315	269	253	316	324	308	419	393	439
North Saanich	1,129	1,112	1,050	1,064	944	1,030	1,108	1,147	1,243	1,364
North Vancouver	10,423	10,337	10,471	10,676	10,525	10,921	10,324	11,057	11,941	12,194
Oak Bay	1,939	2,002	1,960	1,979	1,736	1,646	1,603	1,701	1,746	1,863
Okanagan Falls	313	335	310	362	385	397	403	388	379	365
Okanagan First Nation South	251	316	292	353	406	441	479	514	498	477
Oliver	1,208	1,128	1,264	1,273	1,297	1,535	1,442	1,576	1,514	1,472
Osoyoos	1,111	1,066	1,062	1,109	1,240	1,332	1,368	1,381	1,522	1,595
Parksville	2,940	2,991	3,070	3,360	3,256	3,524	3,524	4,186	3,969	4,017
Peachland	645	669	632	634	648	680	667	727	706	739
Pemberton	303	230	241	319	236	225	210	192	234	217
Penticton	6,728	6,758	6,847	6,773	7,470	8,388	8,278	8,505	8,535	8,120
Pitt Meadows	1,546	1,727	1,589	1,570	1,619	1,626	1,645	1,644	1,608	1,654
Popkum	169	188	187	190	203	209	263	235	200	228
Port Alberni	3,589	3,487	3,851	3,849	4,101	4,512	4,756	5,422	5,269	5,625
Port Coquitlam	4,514	4,702	4,732	4,866	4,907	5,068	4,688	4,914	5,492	5,310
Port Hardy	1,007	1,258	1,434	1,430	1,203	1,648	1,624	2,191	2,391	2,562
Port McNeill	165	193	217	221	233	252	253	290	323	333
Port Moody	1,524	1,599	1,672	1,594	1,670	1,585	1,645	1,795	1,891	1,965
Powell River	1,887	2,030	2,096	2,228	2,361	2,633	2,709	2,606	2,744	2,852
Prince George	8,003	9,026	9,738	9,883	10,601	12,081	12,305	13,525	13,462	13,015
Prince Rupert	1,797	1,850	2,123	2,458	2,459	2,477	2,193	2,118	2,152	2,333
Princeton	491	548	592	648	624	573	616	661	579	565
Qualicum Beach	2,187	2,245	2,048	2,226	2,361	2,547	2,508	2,742	2,631	2,739
Quathiasqui Cove	265	247	279	305	283	334	326	359	386	411
Quesnel	1,867	1,981	1,922	2,207	2,546	2,510	2,350	2,657	2,939	3,036
Revelstoke	693	737	669	750	705	632	850	1,054	1,223	822
Richmond	14,223	14,351	14,271	14,436	12,190	12,666	13,566	15,027	15,939	16,639
Roberts Creek	242	203	237	219	277	263	243	246	285	316
Rossland	202	219	244	241	244	245	229	255	259	276
Saanich	11,156	11,253	10,858	11,234	11,019	11,273	11,353	11,995	11,833	12,302
Salmo	273	243	297	264	251	264	307	293	316	363
Salmon Arm	2,333	2,618	2,665	2,758	2,732	3,084	3,178	3,706	3,789	3,665
Salt Spring Island	959	1,008	980	1,059	1,197	1,233	1,094	1,056	1,062	1,148
Sechelt	1,579	1,570	1,455	1,575	1,735	1,980	1,928	2,134	2,257	2,428
Shawnigan Lake	298	293	340	316	356	398	406	401	425	386
Sicamous	420	388	415	456	454	476	451	522	518	493
Sidney	2,097	2,128	1,980	2,014	2,035	2,009	2,210	2,205	2,166	2,201
Smithers	999	1,046	888	972	922	1,018	921	1,142	1,114	949
Sooke	1,445	1,445	1,437	1,503	1,592	1,821	1,775	1,829	2,102	2,091
Spallumcheen	399	385	387	369	422	482	495	528	451	458
Sparwood	267	309	327	280	265	314	339	329	306	326
Squamish	1,441	1,485	1,392	1,480	1,588	1,748	1,743	1,628	1,904	1,905
Summerland	1,412	1,518	1,476	1,360	1,427	1,475	1,608	1,451	1,626	1,623
Sun Peaks	230	207	228	248	184	182	206	175	213	259
Surrey	49,045	50,729	50,536	49,818	50,647	51,975	48,611	49,746	53,036	56,554
Tappen	175	170	162	182	197	209	216	208	223	183
Terrace	1,893	2,037	2,474	2,571	2,655	2,852	3,042	2,991	3,132	2,754
Thornhill	277	299	318	338	367	413	448	437	457	472

	Pre-Hospital (MPDS) Events									
Top Communities	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Tofino	539	520	519	514	559	585	653	764	769	808
Trail	1,192	1,237	1,310	1,345	1,327	1,602	1,611	1,893	1,691	1,759
Tumbler Ridge	207	339	543	491	452	392	362	415	498	454
Ucluelet	190	195	219	228	206	210	237	230	218	227
Valemount	325	364	385	367	338	325	315	300	351	423
Vancouver	80,204	85,994	85,599	87,272	80,915	79,613	75,106	84,965	85,129	87,526
Vanderhoof	535	526	477	480	555	640	559	565	637	617
Vernon	7,186	7,387	7,794	7,724	8,011	9,329	9,473	9,976	10,295	10,244
Victoria	18,241	18,598	18,048	18,465	16,674	17,908	18,475	19,930	20,993	21,721
View Royal	1,304	1,317	1,376	1,537	1,388	1,526	1,521	1,444	1,469	1,598
West Kelowna	4,319	4,550	4,525	4,866	5,295	5,610	5,634	5,680	5,810	6,092
West Vancouver	4,971	4,924	5,017	5,079	4,711	4,551	4,456	4,673	4,863	5,402
Whistler	1,982	2,008	1,902	2,060	1,585	1,525	1,832	1,847	1,841	1,818
White Rock	2,481	2,610	2,572	2,521	2,450	2,477	2,201	2,412	2,554	2,842
Williams Lake	1,823	1,842	1,982	2,159	2,168	2,490	2,445	2,756	2,943	2,877
Other Communities	19,483	20,845	21,572	21,815	23,609	24,907	24,359	25,537	26,780	28,277
Total	496,604	517,301	520,103	530,801	524,870	554,639	546,007	586,622	607,716	621,373

*Other communities are typically less than 200 events per year