

**BC EMERGENCY HEALTH SERVICES
Board of Directors PUBLIC Meeting
Tuesday, December 09, 2025 | 8:00 am to 8:30 am**

MINUTES

BCEHS Board of Directors

Elizabeth Cull (Chair) Jim Chu Doug LePard Brandi MacAulay
Barry O’Neill

Executive and Leadership Team

Dr. Penny Ballem, Interim President and CEO, PHSA
Dr. Leanne Heppell, Executive Vice President, PHSA & Chief Ambulance Officer, BCEHS
Zulie Sachedina, General Counsel & Chief Legal Officer, PHSA
Jennie Helmer, Chief Operating Officer, BCEHS
Dr. Sandra Jenneson, Chief Medical Officer, BCEHS
Paul Valley, Chief Quality, Planning and Coordination Officer, and Interim Chief Paramedic Practice, BCEHS
Annie Leung, Executive Assistant to the President and CEO, PHSA & BCEHS Board Liaison & Executive Administrator
Vivian Tai, Executive Assistant, Office of the CEO (*interim recorder*)

Guests

Siem Te Ta-in

Regrets

Colleen Austin ‘Wii Goot, BCEHS Board member

1. Call to Order

Elizabeth Cull called the meeting to order.

2. Indigenous Welcome & Land Acknowledgement

Elizabeth Cull offered the land acknowledgement.
Siem Te Ta-in provided the Indigenous welcome.

3. Agenda Approvals and Conflicts

3.1 Approval of the December 08, 2025, Meeting Agenda.
Moved by Barry O’Neill, seconded by Doug LePard. Carried.
No conflicts were declared.

4. Approval of the October 14, 2025, Board of Directors Meeting Minutes

Moved by Doug LePard, seconded by Barry O’Neill. Carried.

5. BCEHS CAO Board Update: BCEHS Progress Report

Dr. Leanne Heppell provided an update on the overview of BCEHS progress.

A copy of the report can be found on the BCEHS website. BCEHS is one of the largest ambulance services in North America with a growing demand for their services. Call volumes have increased by 3% in addition to the hiring of permanent paramedics and dispatch positions; an 8% increase compared to last year. Recruitment in rural and remote communities remains a challenge. The Traveling Paramedic Program

(TPP) was launched to address staffing shortage in those areas. Additionally, rural and remote areas experienced increased transfers due to Emergency Room closures. BCEHS continues to invest in mental health and employee wellness for their staff.

6. Resolution to Convene Closed Session of the Meeting

Moved by Doug LePard, seconded by Barry O'Neill. Carried.

CLOSED MEETING